



2019 SEASON TICKET MEMBERSHIP INFO

Welcome to the 2019 season of HarbourCats Baseball, our seventh in the West Coast League! This will be an exciting summer for our season ticket holders, who will enjoy 33 games at Wilson's Group Stadium, including 27 league games and six non-league games, plus the benefit of our first ever Season Ticket booklets that include your ticket for each game, plus a range of coupons, vouchers and other perks for our top tier fans!

COUPONS | VOUCHERS

If you have received a Season Ticket Booklet, check it carefully for the following season ticket holder perks:

- **One coupon for 10% off Boston Pizza (Hillside Location Only)**
- **One Coupon for a free bag of Wilson's Mini Donuts**
- **Two "Bring a Friend" Ticket Vouchers (Redeemable for a PREMIUM RESERVED TICKET to any regular season game)**
- **One coupon for 10% off Team Merchandise (at the park or the office)**
- **One coupon for \$10 off Merchandise (with purchase over \$40) (at park or office)**
- **One Coupon for a free Red Arrow Beverage (One free beverage courtesy of our new beer partner, Red Arrow Brewing)**
- **Ticket back discount coupons for Boston Pizza and the BC Ferries Connector***
(*please use these after the game they are attached to as you will remove the ticket scanning code needed for gate entry!).



PRE-SEASON MEMBERSHIP EVENTS

As a valued Season Ticket Holders, you are invited to the following pre-season events to come and meet your fellow fans, team staff, coaches and players:

- **Saturday May 11, 2019 | 12:00-4:00 PM | Season Ticket Holder Pick Up and Mixer | HarbourCats offices**
- **Thursday May 23, 2019 | 5:00-7:00 PM | Max Furniture Mixer | Max Furniture, 2745 Bridge Street, Victoria**
- **Sunday May 26, 2019 | 5:00-7:00 PM | Host Family BBQ and Meet and Greet | Wilson's Group Stadium**
- **Friday May 31, 2019 | 4:00-8:00 PM | FAN FEST | Wilson's Group Stadium**

2019 IN-SEASON EVENTS

June 1, 6:35 PM - Strathcona Rooftop Third Base Party Deck Season Ticket Holder Party!

Give your regular season tickets to a deserving friend or relative who perhaps has never been to a game and come and enjoy the Alumni Classic from our third base party deck! **Limited to 100 tickets**. Book your spot(s) ASAP by contacting Christian at 778-265-0327 or by e-mail at chris@harbourcats.com.

June 25 - 6:35 PM - HOST FAMILY SEASON TICKET HOLDERS UPPER DECK EXPERIENCE

As a special bonus to our **HOST FAMILY Season Ticket Holders only**, please give your tickets to friends or others and then come enjoy the game against the Wenatchee AppleSox on the Upper Deck Experience! **Limited to 60 tickets**. Book your spot(s) ASAP by contacting Christian at 778-265-0327 or by e-mail at chris@harbourcats.com.

IMPORTANT TICKET POLICIES FOR 2019

RAIN CHECK POLICY

In the event a game is cancelled in advance due to weather, or is called prior to becoming an official completed game (5 innings, or 4 and a half innings if the home team is winning), your ticket will be eligible for the rescheduled game (if applicable) or you may exchange your ticket for a ticket of equal or lesser value (subject to availability) for any other regular season game of choice. Under no circumstances will a refund be given. Exchanges **MUST** take place at the HarbourCats offices at 101-1814 Vancouver Street in advance of the alternative game.

NO TICKET WASTED POLICY

Season Ticket Holders (only) may exchange unused tickets from any game at any time for tickets of equal or lesser value to another upcoming game, as designated below (subject to availability). The exchange **MUST** be done by the owner of the season tickets (ideally in advance of the game they cannot attend) and done in person at the HarbourCats offices so that we can verify that the tickets were not previously used. In 2019, any unused tickets can be exchanged for the following games **ONLY** and in a similar seating area. Exchanged tickets **cannot be re-exchanged** except in the event of rain cancellation of a replacement game as noted above.

Tue June 18 6:35 Bend

Tue June 25 6:35 Wenatchee

Wed June 26 6:35 Wenatchee

Mon July 8 6:35 Ridgefield

Tue July 9 6:35 Ridgefield

Sun July 21 1:00 Yakima Valley

Sun July 28 1:00 Burnaby

Tue July 30 6:35 Cowlitz

Thu Aug 1 1:00 Cowlitz

LOST OR STOLEN TICKETS

Please report any lost or stolen tickets to the HarbourCats office (778-265-0327) as soon as possible after loss so that we may deactivate the tickets and issue replacements as necessary.

2019 GATE INFORMATION

Season Ticket Holders may enter at either the Main Gate (Caledonia Avenue) or Wallace Will Call Gate (corner of Caledonia and Vancouver). **Gates open ONE HOUR prior to game time**, except for June 7th (Home Opener), June 8th, June 30th, July 20th and August 10th (Fireworks Nights) when gates will open **ONE AND A HALF (1.5) HOURS** prior to game time.

GAME TIMES

Regular weekday and weekend evening games begin at 6:35 pm. Regular Sunday and weekday matinee games begin at 1:00 pm, the lone exception being an 11:00 AM start on Wednesday, June 19th for our annual School Spirit Game.

WILSON'S GROUP STADIUM GATE POLICIES

No outside food and beverage, including alcoholic beverages, may be brought into the park. Bottled water is not sold in the park. Guests may bring a refillable water bottle into the stadium, but it **MUST** be empty when entering the stadium. No air horns or laser pointers are permitted. All guests will be subject to search upon entry to ensure compliance. **Wilson's Group Stadium is a SMOKE FREE, VAPE FREE and CANNABIS FREE facility.** Smoking of any of these products is prohibited inside the stadium. Guests may inquire with City gate staff to receive in and out privileges should they wish to partake outside the stadium.

YOUR SEASON TICKET REPRESENTATIVE

Should you have any issues regarding your season tickets, please contact Christian J. Stewart, Assistant GM, Ticketing and Media and he will be happy to assist. He can be reached at 778-265-0327 or by e-mail at chris@harbourcats.com. You can also find him during games at the park!

SOCIAL MEDIA

Be sure to follow the HarbourCats on all of our social media channels:

Web: harbourcats.com | Facebook: facebook.com/HarbourCats | Twitter: twitter.com/HarbourCats | Instagram: instagram.com/harbourcats

THANK-YOU FOR BEING A PART OF THE ACTION IN 2019!

HARBOURCATSTM VICTORIA